



Serve To Grow | Grow To Serve



# ANNUAL REPORT FY 20-21

# STORY OF COMPASSION



**SUBHANKAR BANERJEE**  
(Founder, President)  
SOUL

During the pinnacle of his professional career, Subhankar Banerjee experienced a life-altering moment. While at the height of his success, he bore witness to the tragic loss of Kabita's father to a tiger attack in the dense Sundarban forest. The incident occurred as her father was fishing on the canal. This profound event stirred deep emotions within him, prompting him to reconsider his life's trajectory.

Motivated by a profound inner calling, he made the courageous decision to depart from his established career and pursue the calling of his soul. The catalysts for this transformative journey were "**The Biography of Swami Vivekananda**" and "**Sri Sri Ramakrishna Kathamrita**." These works played a pivotal role in redirecting the course of his life.

This significant shift led to the creation of SOUL (Source of Unconditional Love). The organization's core values are rooted in the teachings and ideology of Swami Vivekananda, serving as the driving force behind all its activities. The birth of SOUL was not just a change in career but a profound commitment to channeling unconditional love and compassion, inspired by the profound philosophies that guided his transformative journey.

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Dear SOUL Supporters,

Reflecting on our transformative journey in the Sundarbans during FY 2020-2021, marked by innovations, we have reasons to celebrate. Operating in India's secluded delta, we advanced our work, focusing on capacity building and exploring opportunities presented by new technologies.

Our dedication gave rise to two transformative initiatives: **"Telemedicine Seva"** and **"End Hunger."** These focus on providing essential healthcare and nourishing meals, empowering individuals, especially children and women, to be catalysts for positive change in their communities.

**"Telemedicine Seva"** brings virtual medical consultations to the remote Sundarbans, addressing healthcare challenges. Simultaneously, the **"End Hunger"** program supplies nutritious meals, empowering individuals to contribute positively to their communities. Both initiatives have gained traction, uniting diverse communities in G-Plot and surrounding areas.

Amidst growth, our commitment to impactful solutions and shared responsibility remains constant. Trust, open communication, and a coaching culture drive our success. As we embrace change with SOUL version 2.0, inspired by Sri Ramakrishna's wisdom, we express heartfelt thanks to all contributors to this report.

Warm Regards,



Swapan Kumar Kundu  
(Vice President, SOUL)



## About SOUL:

SOUL, founded by Subhankar Banerjee, an alumnus of the Indian Statistical Institute, is a transformative force in the Sundarbans. Armed with 13 years of corporate experience, he blends compassion and data-driven strategies to address wildlife threats and socio-economic complexities in this coastal region. SOUL's comprehensive approach encompasses tailored initiatives in education, healthcare, and environmental conservation, finely attuned to the specific needs of the Sabar Community in Sundarbans. Beyond immediate impact, the organization focuses on fostering long-term resilience, aiming for a harmonious balance between the community and its environment. SOUL's multifaceted projects stand as a testament to its commitment to holistic development and positive transformation in this unique ecosystem. Through a blend of innovative solutions and a deep sense of responsibility, SOUL continues to uplift and empower the Sundarbans, creating a sustainable and harmonious future for generations to come.

## Mission Statement:

To deliver humanitarian programs to the poor and downtrodden so that they can hope for a better tomorrow. Instead of simply providing charity, we work side by side with communities on Education and Healthcare to ensure holistic progress in their lives.

## Vision Statement:

To Set up SOUL branches across the globe to elevate the living pattern of underprivileged people by replicating our service delivery model.

## Objective:

- Eradicate Malnutrition.
- Provide High quality E-Learning Platform for the students.
- Engage youth and women through E-Learning workshop to skilling for income generating activities.
- Provide Telemedicine support to the remote villages.



## Core Values:

Selflessness, Love and Service

## "Love"

**- Swamiji said**

"Your good only comes on others' good. Your release and devotion happen on others' release and devotion. Thus, go, go and go crazy. The way Master loved you, the way I love you, can you demonstrate the love to the world in a similar passion!"

## "Selflessness"

**- Swamiji said**

"Work hard, work sincerely until your body gets razed. I want only service; I am not interested in name, fame and money."

## "Service"

**- Swamiji said**

"Blessed are they whose bodies get destroyed in the service of others."



## Vidyashram

**About Vidyashram:** Vidyashram, in collaboration with GPLOT Gram Panchayat and Vivekananda Vidyamandir, stands as a vital initiative, providing not just accommodation but a nurturing home for tribal children. This residential program goes beyond shelter, creating a holistic educational space that supports the academic and overall development of these children.

**Program Start Date:** 21st January 2017

**Program Status:** Ongoing

**Program Supported by:** Individual Donors

**About the Beneficiary Community:** Engaged primarily in professions like honey and crab collection, the Sabar community faces threats from the Royal Bengal Tiger, crocodiles, and venomous snakes. Their historical struggles involving exploitation and a lack of awareness about government assistance underscore the importance of comprehending and addressing these challenges to effectively support the community's development.

### **Program Objectives:**

- Uplift first-generation learners.
- Address educational challenges for a brighter future.
- Leverage technology and vocational training for comprehensive education.

**No of Vidyarthi:** 50

**Age group:** 5 to 16 years [program designed especially for girl child ]

**Mode of Operation:** Residential

**Benefits Offered:** Academic assistance, food and accommodation, healthcare support and all the basic amenities are provided for their holistic development.

**No of Staffs:** 6

**Monitoring & Evaluation Process:** The Monitoring & Evaluation Process involves the assessment of Vidyarthi through a combination of school summative assessment scores, evaluations by ashram tutors, and quarterly health checkups. These elements collectively contribute to the comprehensive evaluation of Vidyarthi, considering both their health and academic development.

**Program Expense:** ₹ 86,809.63



## Impact:

- Positive transformations observed in the lives of beneficiaries.
- Academic support leading to improved learning enthusiasm.
- Enhanced well-being, evident through health checkups.
- Holistic development seen in active participation and community engagement.
- Improved social and communication skills among beneficiaries.
- Empowerment of first-generation learners for a brighter future.

## Case Study:



**Chaitali Nayek**

Chaitali Nayek, a 10-year-old, faced significant challenges before her encounter with SOUL. Battling malnutrition and societal neglect, she lacked educational opportunities and a supportive community. However, upon joining the Ashram, Chaitali underwent a remarkable transformation. Her enthusiasm for learning soared, and she became an active participant in school, demonstrating the positive impact of SOUL's intervention. With continued support, SOUL aspires to replicate Chaitali's success, bringing smiles and dreams to more innocent souls like her.



**Parbati Nayek**

Parbati Nayek's journey at the Ashram reflects a remarkable transformation from a silent observer to a vibrant and enthusiastic participant. Overcoming a neglected past, she now joyfully engages with her friends, passionately addressing important social issues in English, showcasing the positive impact of her educational experiences.

**Current Scenario:** The ongoing impact of the COVID-19 pandemic has led to the temporary discontinuation of this program.

## Prayas

**About Prayas:** Prayas, a groundbreaking initiative, serves as a virtual classroom, providing synchronous online instruction in various domains such as dance, drawing, and vocational skills. With over 80 enrolled students, the program has significantly impacted education and skill development. Its collaboration with entities like West Bengal Police and G-Plot Gram Panchayat underscores a collective commitment to enhancing educational and vocational prospects, positioning Prayas at the forefront of community empowerment and improvement.

**Program Start Date:** 21st December 2018

**Program Status:** Running

**Project Inaugurated by:** IG of South Bengal, IG Presidency Range, SP Sundarban.

**Project Supported By:** Sundarban Police District and GPLOT Gram Panchayat

### Program Objectives:

- Enroll Vidyarthi for comprehensive online learning, covering various subjects and skills.
- Operate exclusively online, ensuring accessibility for all students.
- Impact education and skill development significantly.

**No. of Vidyarthi:** 83

**Age Group:** 5 to 16 years

**Mode of Operation:** Online

**Program Covered:** Dance, drawing, yoga and subject wise tuton  
(Bengali, English, Mathematics, Physical Science, Life Science)

**No of Staffs:** 7 (Paid Volunteers: 4, Part Time Teacher:2, Full time Staff :1)

**Program Expense:** ₹ 35,840

**Monitoring & Evaluation Process:** Quarterly Assessment Conducted by following a feedback mechanism.

**Impact:** Prayas has changed lives by offering online classes and skills, making education accessible and empowering its beneficiaries.

**Current Situation:** The ongoing impact of the COVID-19 pandemic has hindered the continuous progress of the project, as participants were unable to attend online classes at the center in their respective areas.



## Telemedicine Seva

**About Telemedicine Seva:** SOUL's initiative focuses on extending remote medical consultations and healthcare services to underserved and remote areas. Utilizing telemedicine, the project aims to overcome healthcare access gaps, providing timely assistance and fostering community well-being.

**Program Start Date:** 21st January, 2020

**Program Status:** Ongoing

**Program Sponsored by:** Tally Solutions Pvt Ltd & Individual Donors

**Program Supported by:** (Self Help Groups) SHGs, Community Leaders, Local Clubs

### Program Objective:

- Provide accessible healthcare through mobile clinics.
- Connect remote areas with virtual consultations.
- Empower communities with quality healthcare and free medicines.

**No. of Beneficiaries:** 5000 Patients

**Implementation:** Implementation involved identifying patients and delivering treatment directly to them. A team comprising doctors and pharmacists was deployed to address the healthcare needs of these identified individuals.

**Benefits Offered:** Free Consultation and Medicine

**No of Doctors attached with the service:** 3

**Other Paramedic Staff:** 1

**Pharmacist:** 1

**Supporting Staff:** 3

**Program Expenses:** ₹ 2,66,359.01

**Monitoring & Evaluation Process:** In this process patients were contacted after a 7-day treatment period to gather feedback. This mechanism involved inquiring about improvements in their health and, if necessary, revising the prescribed medicines.

**Impact:** 77% patients in our feedback call confirmed that they are cured through our Telemedicine Seva Program.

### Case Study:



Rita Pramanik

Rita Pramanik and her child experienced a transformative healthcare journey through telemedicine. The professional and effective treatment provided remotely not only cured their ailments but significantly improved their overall well-being. Rita expresses deep gratitude, emphasizing that the telemedicine services played a crucial role in restoring their health. Now, both she and her child are doing well, highlighting the positive impact of telemedicine in delivering accessible and quality healthcare services to beneficiaries.



## End Hunger

**About Program:** The "End Hunger" program, launched in February 2020, aims to provide nutritious meals and engage local communities in Sundarban and Kolkata to combat malnutrition and food insecurity. Operating through community kitchens, the initiative makes a meaningful impact on the well-being of economically vulnerable populations during the pandemic phase.

**Program start Date:** February 2020

**Program Status:** Ongoing

**Program Supported By:** Games 24x7, Tally Solutions Pvt Ltd and Individual Donors

### Program Objective:

- Distribute nutritious meals to combat malnutrition.
- Establish community gardens for sustainable food practices.
- Engage local women in community kitchens for meal preparation.
- Inspire and train local girls for active participation in service delivery.

**Program Beneficiaries:** 2,00,000

**Types of Beneficiaries:** Economically Weaker Population of Sundarban, Sabar Tribe, Migrant Labours, Taxi Driver and hamlets in Kolkata.

**Program Supported by:** Self Help Groups (SHGs), Community Leaders

**Implementation Process:** Implemented through collaboration with local Self Help Groups (SHGs), our Community Kitchen initiative operates across diverse locations in South 24 Parganas[ Patharpratima block, Canning, and Kolkata]. The process begins by first identifying the beneficiaries, and subsequently, coupons are distributed to them. With a daily routine, the kitchens ensure that freshly cooked meals are provided to beneficiaries efficiently and in accordance with their needs.

**No of Volunteers:** 15 (including paid and unpaid)

**Staff:** 4

**Program Expenses:** ₹ 75,41,332

**Impact:** Amid challenging times, 90% of the beneficiaries, grappling with meal shortages, found relief through SOUL's provision of nutritious and wholesome meals, contributing to their active and healthy well-being.

### Case Study:



**Baali Singh**

Stranded taxi driver Baali Singh, unable to return home during COVID, found solace in SOUL. The organization's provision of healthy meals became his lifeline, offering sustenance and hope during a financially challenging period. Baali hails SOUL as the light that guided him through the darkest times.



## Disaster Management & Tiger Rescue Initiative

**About the Program:** The Disaster Management & Tiger Rescue Initiative addresses the immediate medical needs of tribal individuals encountering tigers, offering financial aid for sustenance and addressing challenges for overall community well-being. Expanding its efforts to assist island residents, the initiative ensures the provision of essential supplies and imparts fundamental survival techniques, showcasing its commitment to holistic disaster management and community welfare.

**Program Start Date:** 2016

**Program Status:** Need Based

**Program Objective:**

- Provide immediate medical support to tribal hunters facing tiger attacks.
- Extend financial aid until victims achieve sustenance.
- Address immediate challenges and support the well-being of the tribal community.

**Program Expense:** ₹ 30,000

**Case Study:**



**Basudev Maity**

Basudev Mullick faced a Royal Bengal Tiger attack, unfortunately, succumbing to the incident before timely rescue could be executed. SOUL extended support to his grieving family during this challenging time.



SOUL is registered as a not-for-profit organisation under the Indian Trusts Act, 1882 (Reg. No. 190303689).  
The Trust deed will be made available on request.

SOUL is registered under Section 12A (a) of the Income Tax Act, 1961.

SOUL is registered under Section 80G of Income Tax Act.

Ministry of Corporate Affairs Registration CSR Registration No- CSR00010672

Registered Bank:

YES BANK 7A, Kanak Tower, Russel St, Kolkata, West Bengal 700071

Our Auditor:

D Mitra & Co Chartered Accountants, 21/1, Gariahat Road(W), Kolkata-700068



SOUL believes that a well-balanced Governance Policy is the key to an organisation's success. Adherence to it helps the organisation perform efficiently and ethically, while creating value for its stakeholders. SOUL strives for excellence through adoption of laws, regulations, and best practices. We believe that transparency, in the context of financials and operations in particular, adds to the accountability of our initiative and the organisation as a whole. Our governance practices also reflect the culture of trusteeship which is an important component of our value system.

## Key Tenets

1. Board accountability to the Organization and stakeholders
2. Maintaining equality with the stakeholders.
3. Ensuring Strategic Direction by the Board
4. Effective monitoring the activities by the board
5. Transparency and timely disclosure

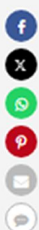


NEWS

## Coronavirus Lockdown: This NGO Feeds Meals, Provides Essentials To Forest Dwellers In Sundarbans

NGO SOUL distributes cooked foods and sanitary items to tribal people of Sundarbans and daily wage earners in Kolkata who are struggling to survive during the COVID-19 lockdown

Written By: [Barkha Mathur](#) | Edited By: [Sonia Shacker](#) | May 12, 2020



## HIGHLIGHTS

- 1 NGO SOUL is trying to address hunger among tribal during COVID-19 lockdown
- 2 It is supporting tribal households with items like soaps, face masks
- 3 It is raising awareness among the tribal people about COVID-19

**New Delhi:** Since the nation-wide lockdown began on March 24, lives of the 800 people of Savar tribal community in the remote delta of Sundarbans, West Bengal have been in a state of confusion. The community that depends primarily on forests for food and collecting honey, fruits and timber for earning a livelihood was being forced to restrict its movement. With the loss of incomes and depleted savings, they had no option but to depend on the government agencies and NGOs for food and items of daily use. With an aim to provide relief to tribal communities and help them cope with the current crisis, SOUL, a non-profit charitable trust came forward with its

"LunchBox For Hungers" programmes. Under this programme, the NGO distributed free cooked foods, dry ration and sanitary items to the tribe. Subhankar Banerjee, one of the founders of SOUL said

**NDTV.COM**



मैं नहीं हम

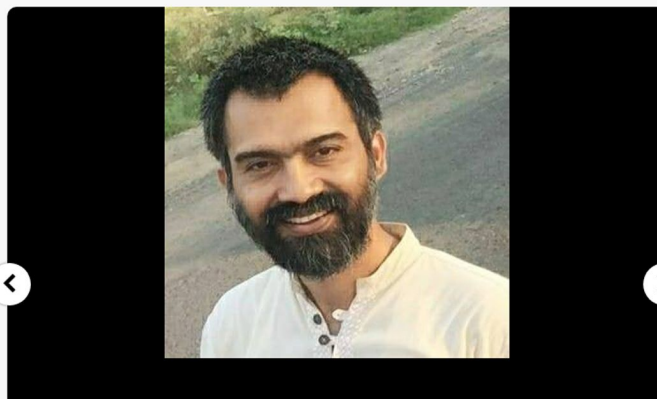
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SOUL

July 17, 2020 SOUTH 24 PARAGANAS, West Bengal



### In a mission to feed 1 lakh people



# ANANDABAZAR PATRIKA

বাঘের ডেরায়  
আদিবাসীদের স্কুল  
খুলেছেন যবক

সুনন্দ ঘোষ

মন্সার কানকে খুম হচ্ছিল না। শহরের  
জীবনে অভ্যস্ত স্তম্ভাকারে পাশে শতটির  
কফলমুড়ি নিয়ে বাস্তু তখন গভীর  
খুঁজে। বিদ্যুতিনী কুঁড়েব মেয়েক নোহো  
মুখোনা, প্রায় বেঁধে বাস্তু। শরীর থেকে  
হাফিয়ার গায় বোঁহোশ। শহর থেকে  
আসা 'বাবু' খুঁমোতে পারছেন না বুঝতে  
শেরে বাস্তু নিজের কাল কুলে দেন  
স্তম্ভাকারে গায়ে। মন টুঁয়ে গিয়েছিল  
বহুগতিক সম্ভার কক্ষীর।

কয়েক মাস পরে দুইইয়ে মিটিং-এর ব্যক্তি শুভদর বাগ্মাণায়ায়ের মোবাইলে খবর আসে বাঘের আক্রমণে মারা গিয়েছেন বাঘু। বাঘুর উপর। পাড়ে শিন বাঘে ঠুক ঠুক করত। তুলছিলেন নিয়। স্বপ্নাংশে শিশনের জঙ্গল ফুড়ে ঘাড়ের উপরে ঝাঁপিয়ে পড়ে বাঘ। ছুটে এসেছিলেন কাকলি। পাঘের ভাড়া ভাল নিজে কাকলির একার লড়াইয়ে বাঘুকে টেনে জঙ্গলে নিয়ে যেতে পারেনি বাঘ।

কিন্তু, প্রথম অঙ্কমণেই খাড়া ভেঙে  
দিয়েছিল বাবুরা। সেটা ২০১০

সুন্দরবনের 'জি-২০'-এর কাড়লি ও পিড়িই নই। অবিদ্যাবাসী শিশুর ভয়ে ভয়ে খুম ছুটে যায় শুভবরের। স্নিক করেন আরামের জীবন ছোটে চলে যানো সুন্দরবন। ঠাঁই তাই দুটি শিশুই নয়, আরও অনেক ব্যাক্তকে সেখাে এনেছেন অসুখী, অশিকার শিকার হতে। সেখােছেন, মধু অনন্তে ব্যাক্তকে শিঠাে বেঁধে মরতো। কলমে ঢোকর সময়ে ব্যাক্তর মুখাে ঝুঁসে বেয় ছেঁগে। কোলায় ঘুমিয়ে থাকে ব্যাক্ত। জেগে থাকলে পাছাে শিশুর কপালার আওয়াজ ঘনিষ্ঠভাবে কানে যায়।

দেখেছেন, লাওয়ায় বাসে বুঝক  
আধাখাওয়া জলন্ত বিড়ি এগিয়ে দিচ্ছেন  
মাঝের দিকে। মাঝে সাত বছরের  
জ্বলেও দুটান মেরে দিচ্ছে। শুভঙ্কর  
বুঝতে পারেন, শিক্ষা হো বাহু দুই,  
সাধারণ ব্যবহারিক জীবন সম্পর্কেই  
খান-জান নেই অসিহাসীদের।



■ **উৎসাহী:** 'বিদ্যালয়'—এ পড়ানো। ছবি: বনজিৎ মন্ডল

ইনসিটিউট থেকে রাশিবিজ্ঞানের ডিপ্লোমা করা শুকজন্মের গ্রামে-গরে ঘুরে বেকানোর নেশা পরিচিতিতরা জ্বালেন। আর দশটি সুখী জীবনের পিছনে ছোঁয়ে না তিনি। যুগতে যুগতে এক দিন পৌঁছে যান সুন্দরবনের জি-ল্লটে। আদিবাসীদের ভালোবাসে শুক হয় সন্তোষে ব্যতায়িত। কাকলিদের নিয়ে নগ্ন মালা তৈরি করিয়ে নিয়ে আসতে থাকেন কলকাতায়। কাকলিদের মালতী, কলকাতায় বিক্রি করছেন সেই মালা। কিন্তু, আদ্যত নিজের জ্ঞাটে কাকলি মালার অংশ।

सुखद्वयवत् कथय "अग्निः स्वयत्वात्वात्

থেকে মালা ভৈরবীর কাচমাল নিয়ে যেতাম। এ ভাবে কাকলিমে মনে খনির্ভরতার বিকাশ জন্মাতো শুভ করে। হাতে টকা আস্তেতে থাকায় অনেকটা উপভোগ নিয়ে মালা ভৈরবী করতে শুরু করলাম। পরে ১-২ টোলা কলকাতার অটো-বাসচালকদের থেকে বিক্রি করে দিই।" কিন্তু, বায়ুদূষণের পরে ছেব পড়ে সেই কাচমাল পাকাপাকি ভাবে সেখানে থাকতে শুরু করেন শুভরত। তবু তার অটো-অমরনাথের পরে ২০০ কিলোমিটার পায়ের ছেঁটে বায়াজ করে দেখেন —

পারবেন তো।  
সুখবাবের 'আবিবাঙ্গী'  
এখন 'বিদ্যাস্রম' বামিরেছেন শু-  
ধোয়ানে থাকে ২৪টি বাজা।  
খাওয়া-পান, প্রাথমিক পড়া-  
লিখি শুভঙ্কর ও আরও কয়েক  
সহযোগী মানুষের। এখন আশ-  
প্রাণের বাজারও আসে বিক-  
লকলতা থেকে স্বাধীন অর্থ-  
শোধানের কাজ চলেছে। ৪০ ব-  
য়েলের খোলাখুশি মেনে  
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